

Just Jules Privacy Policy

Our contact details

Name: Just Jules

Address: Due to confidential reasons, this can only be given on request.

E-mail: info@justjules.org

The type of personal information we collect

We currently collect and process the following information:

Name, Address, DOB, email, phone number and any additional requirements you may have.

How we get the personal information and why we have it

Most of the personal information we process is provided to us directly by you for one of the following reasons:

- (a) To confirm your booking on to the Just Jules day.
- (b) To send you relevant information about the day i.e. venue, parking, cost, resources provided, feedback requests.
- (c) To provide you with information about future events or just jules developments that we feel you may have a legitimate interest in.

Under the UK General Data Protection Regulation (UK GDPR), the lawful bases we rely on for processing this information are:

- (a) Your consent. You are able to remove your consent at any time. You can do this by contacting us at our address. Due to confidential reasons, this can only be given on request.
- (b) We have a legitimate interest.

We do not pass your information on to any third parties.

How we store your personal information

Your personal information is securely stored in our database for up to two years and then deleted.

Your data protection rights

Under data protection law, you have rights including:

Your right of access - You have the right to ask us for copies of your personal information. Your

right to rectification - You have the right to ask us to rectify personal information you think is inaccurate. You also have the right to ask us to complete information you think is incomplete.

Your right to erasure - You have the right to ask us to erase your personal information in certain circumstances.

You are not required to pay any charge for exercising your rights. If you make a request, we have one month to respond to you. Please contact us at Moorhayes, Bonds Lane, Woodbury Salterton, EX5 1QF, if you wish to make a request.

How to complain

If you have any concerns about our use of your personal information, you can make a complaint to us at our address. Due to confidential reasons, this can only be given on request.

You can also complain to the ICO if you are unhappy with how we have used your data.

The ICO's address:

Information Commissioner's Office

Wycliffe House

Water Lane

Wilmslow

Cheshire

SK9 5AF

Helpline number: 0303 123 1113

ICO website: <https://www.ico.org.uk>